



# CODE OF ETHICS & PRACTICE



**Daines Consulting**  
CONSTRUCTION & PROJECT SOLUTIONS



## To serve the best interests of our clients



### *Our promise:*

- Safeguard, keep private and not seek personal advantage from all confidential, proprietary, commercially sensitive and personal information that may come into our possession, only disclosing it to those entitled to receive it.
- Establish, maintain and develop business relationships based on mutual confidence, trust and respect.
- Exercise unprejudiced and unbiased judgment.
- Agree scope, responsibilities, limitations, fee, termination provisions and dispute provisions before commencing work.
- Serve our clients to the highest possible standards at all times.

## To not misrepresent our services

## To uphold the law



### *Our promise:*

- Behave in an open, honest and trustworthy manner.
- Declare any conflict of interest as soon as it arises.
- Exhibit professional and personal integrity at all times.
- Be truthful and transparent in all communications.
- To not go beyond our expertise.
- Ensure compliance with all relevant legislation and regulations in the countries where we are operating.



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## OUR SOLUTIONS

- |                                    |                                |
|------------------------------------|--------------------------------|
| Accessibility requirements         | Expert building advice         |
| Bracing assessments & calculations | Expert witness testimony       |
| Building contract reviews          | Feasibility studies            |
| Building dispute resolution        | Fire reports                   |
| Consents & Compliance              | On-site inspections            |
| Consultant Selection               | Project management             |
| Design brief requirements          | Sustainable design reviews     |
| Design Licence assessments         | Technical & peer reviews       |
| Design reviews                     | Technical & submission writing |

## To continually develop and maintain professional knowledge and competence

### Our promise:

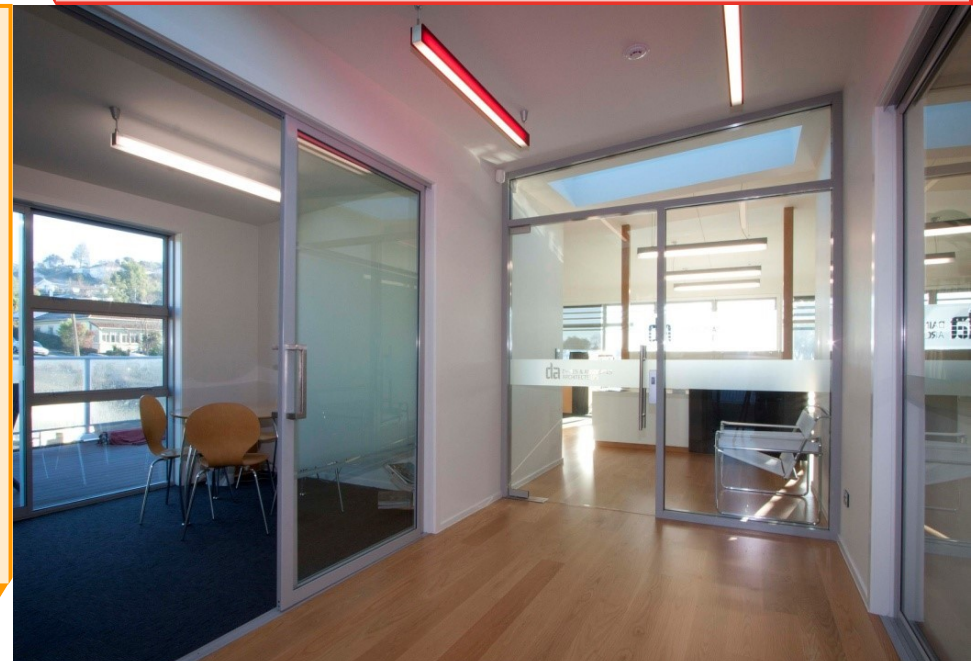
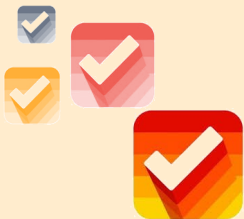
- Strive for excellence at all times.
- Continue to develop professionally, maintaining relevant knowledge and competence.
- Seek additional expertise if asked to act beyond our current level of capability.
- Observe the standards of professional conduct and behaviour as set out in this Code, and other relevant professional standards.



## To create a positive impact on society

### Our promise:

- Support our clients to achieve their project goals.
- Empower our clients with more knowledge and skills than they had before we were engaged.
- Address the needs and interests of all stakeholders in a balanced manner.
- Ensure the environmental impact of our work is as positive as possible.
- Challenge and report unethical or unlawful behaviour.
- Recognise and value the responsibilities we have to the communities in which we operate.
- Exhibit personal leadership as a role model for maintaining the highest standards.



## OUR ADDRESS

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